LONDON BOROUGH OF HARROW

CABINET – 17 November 2011

REFERENCE FROM OVERVIEW AND SCRUTINY COMMITTEE – 1 NOVEMBER 2011

Project Report – Measuring Up: Harrow Council's Use of Performance Information (Phase 2)

The Committee received the report which outlined the findings and recommendations from the recent scrutiny review which had examined the Council's use of performance information. The purpose of the review had been to consider the principles that should underpin Harrow's local performance management framework going forward.

The Chair stated it was an extremely useful and well researched report and thanked all those involved in the review and with the production of the report. He advised there had been three work streams to the report (Best practice, Customer engagement, and Technology and Data presentation) which had contributed to the recommendations arising and that he and the Vice Chair (the Chair of the Review) had discussed the report with the Chief Executive and a meeting with the relevant Portfolio Holder would be arranged.

RESOLVED (To recommend):

That the report of the review group be agreed and be referred to Cabinet for consideration.

FOR CONSIDERATION

Background Documents:

Report submitted to Overview and Scrutiny Committee held on 1 November 2011.

Draft minutes of the Overview and Scrutiny Committee – 1 November 2011

Contact Officer:

Alison Atherton, Senior Professional Democratic Services

Tel: 020 8424 1266

Email: alison.atherton@harrow.gov.uk